SOC 2 Certified – Security You Can Trust

Security is a Top Concern for Businesses Today.

Breaches can cause millions in lost revenues, legal liability, and loss of reputation. Mandatory compliance with regulations such as GDPR[1], HIPAA[2], and CCPA[3] requires the implementation of security policies and standards to ensure the protection of data and the privacy of your customers.

We provide comprehensive security that protects devices as well as cloud-based platforms and services. We support clients' objectives of shifting to cloud technology to achieve their business goals, and in doing so, security is our top concern. Our comprehensive security includes certification for industry standards such as Common Criteria Certification and FIPS[4]. And now a first in the industry to achieve SOC 2 Type 2 certification for multiple platforms. Xerox is the only print provider to have been successfully audited using SOC 2 standards and certified for its fleet management services tools (IWS tool suite), plus print management and accounting software (Xerox® Workplace Cloud), and Apps portal (Xerox App Gallery).

WHAT IS SOC 2 AND WHY IT IS IMPORTANT

- System and Organization Controls (SOC) is an auditing procedure that certifies the service provider securely manages customer data to protect the interests of the organization and the privacy of its clients. Developed by the American Institute of CPAs (AICPA), SOC 2 defines the criteria for managing customer data based on five "trust service principles"— security, availability, processing integrity, confidentiality, and privacy.

- For security-conscious businesses, SOC 2 compliance is a minimal requirement when considering a SaaS provider. Certification provides third-party validation of the vendor's ability to meet SOC 2 compliance.

- Our customer who use our App Gallery, Xerox® Workplace Cloud, and IWS have the peace of mind that we provide stringent security processes in place to protect their data and the privacy of their clients.

GET MORE INFORMATION

You can download our SOC reports by visiting:

IWS report

Xerox App Gallery

Xerox® Workplace Cloud

[1] General Data Protection Regulation (EU)
[2] Health Insurance Portability and Accountability Act (US)
[3] California Consumer Privacy Act
[4] Federal Information Processing Standards (US)

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